



Employers Mutual Limited
Workers Compensation Insurance
Australia

We're excited to be broadening our horizons beyond the Australian border to talk with you!

Have you ever thought about a career in Australia? If you're a Case Manager looking for a new adventure, we could be supporting your move Down Under to join our EML family in Australia!

THE OPPORTUNITY

As part of our diverse team based in either our Sydney or Newcastle offices, you will help make a positive impact on someone's life every day and feel great satisfaction knowing your hard work has a purpose.

Who are we? EML is a leading Workers Compensation and Personal Injury Claims Management business. We help people get their lives back after a workplace injury or illness and have 12 offices across Australia. Every day our Case Managers help coordinate, negotiate, and facilitate an injured worker's recovery and return to work. From an injured Police officer to a builder, hospitality worker to a farmer - you name it, we help.

Here are just some of the employee benefits we offer at EML:

- Flexibility with work schedule including a monthly RDO or a 9-day fortnight
- Up to three days of remote work once you are fully trained
- Health and wellbeing program including discounted gym memberships and yearly flu shots
- Generous discounts from over 350 retailers through our RewardsHub program
- Comprehensive learning and development opportunities to help you reach your full potential
- End of month drinks and companywide events to stay connected and celebrate success
- Entitlement to annual company incentive scheme + salary reviews
- 20 days' annual leave and up to 16 weeks paid parental leave, plus super
- Staff referral bonuses

YOUR RESPONSIBILITIES

- Pro-actively manage a portfolio of NSW Workers Compensation insurance claims to achieve the optimum outcome of early and sustainable return to work with reasonable claim costs
- Collaborate with medical professionals, employers, brokers, rehab providers and other stakeholders to create an effective Return to Work strategy
- Assist the worker and employer with the claim process, providing support, managing expectations and ensuring timely access to required services to support return to work and injury recovery
- Administration tasks aligned to the management of a portfolio including processing payments, reviewing documentation received for the claim, sending relevant correspondence and recording action taken in line with insurance scheme requirements
- Stay up to date with developments in relation to workers compensation insurance coverage and claims management approach and pass on relevant updates to stakeholders.

ABOUT YOU

- At least three years of relevant experience managing claims in the workers compensation or insurance frameworks overseas
- Ability to quickly acquire the required knowledge of the Workers compensation scheme, legislation and policies
- High attention to detail, problem solving and decision-making skills
- High level of resilience and a willingness to hold complex conversations
- A team player who likes to work collaboratively and can also work independently
- Committed to supporting injured workers with their recovery and return to work
- Excellent communication skills both written and verbal

READY TO MAKE YOUR MOVE?

Not only do we offer a generous salary base range of \$70k - \$90k, but we also provide you with a relocation allowance and visa sponsorship for eligible candidates.

We truly support each other and foster a learning culture that allows for us to continually invest in our employees to build a long-term career here at EML.

Sounds like a great opportunity, right?

Send us an email Lisa on L.Hodge@eml.com.au to find out more or [APPLY NOW HERE](#)

We look forward to hearing from you.

OUR COMMITMENT
Working together to make a difference

